moser

Government Services

Moser is a technology consulting solutions provider with IT experts in Application Services, Business Services, Data & Analytics, Government, and Infrastructure for Federal, State, and Commercial markets.

This blend of government and commercial experience provides us with a unique 360-degree view of technology adoption and use within very distinct industries. Our success is attributable to our unwavering customer commitment and our employees who are invested in their work and take pride and ownership in delivery. Our employee retention rate is 92% and over 96% of our staff hold advanced degrees and certifications. As a privately owned and operated company, we have the ability to focus our efforts, time, and attention on our customers and stakeholders, as opposed to company shareholders.

Moser's technical expertise spans five divisions and the breadth and depth of our technical capabilities are unmatched, traversing a multitude of disciplines, technologies, and services. Within each division, our seasoned consultants and technology leaders drive solutions that are relevant, yet forward-leaning, allowing us to meet current demand and anticipate future consumption. Moser maintains a Government Services Division that supports the work completed by our teams for our federal and state customers. The combined knowledge and capabilities of these areas provides each customer with a deep and diverse network of support in terms of best practices, industry standards, technical troubleshooting, and customer relationships.

STATE REVENUE AGENCY

As a trusted partner to a State Revenue Agency, Moser implemented a customized solution that modernized its existing processes, which were largely manual and labor intensive. Moser was instrumental in delivering several key initiatives that included the development and implementation of an online portal to receive estimated payments, the upgrade of an existing system to handle a state-wide Tax Amnesty Program, conversion of paper-based forms to electronic, online versions, and, re-architecture of an existing, non-functioning internal message center system to correct performance issues.

STATE SOCIAL SERVICES AGENCY

As a Prime contractor for a large social services agency, Moser is responsible for performing maintenance and operations, as well as design, development, and implementation of new or updated system components required to support eligibility and enrollment determinations for the State's most vulnerable populations.

STATE COMMUNITY COLLEGE

Moser is providing critical database administration support through our structured DBA as a Service Managed Service offering for a large community college system with more than 40 locations. In providing this support, Moser performs database management and administration, database consulting, and support and monitoring, with a focus on high availability.

A Trusted Partner

Indiana-based Company
26 YEARS

Trusted Partner to State of Indiana for

12+ YEARS
Providing Services to 10 State Agencies

Supported large enterprise-level systems for the Centers for Medicare & Medicaid Services (CMS)

18+ YEARS
(A health insurer with 60 million+ covered lives)

Our Strength is Our People!

92% Employee Retention
94% Client Retention

Over 96% of Staff Hold Advanced Degrees & Certifications

Every year, employees donate 1,000 hours of time, sponsor 35 kids, and help multiple charities.

- A culture of being socially-minded and giving back
- Pro-bono technical services to local non-profits and schools
- Habitat for Humanity Participant
- Regular meal donations to front-line workers during the COVID-19 pandemic

Recognized for Our Top-Notch Corporate Culture

BEST PLACES TO WORK IN INDIANA

BALTIMORE BUSINESS JOURNAL 2020 BPtw BEST PLACES TO WORK

Great Place To Work® Certified MAY 2022-MAY 2023 USA

- Named to the Best Places to Work in Indiana List for 10 Consecutive Years
- Named to Baltimore Business Journal Best Places List for 3 Years
- Red Hat System Public Sector Integration Partner of the Year in 2020
- Great Place to Work Certified in 2022
- On the Fortune Best Medium Workplaces List

Moser serves as both a prime contractor and a subcontractor for Federal and State government customers.

GSA Schedule 70 Contract Number: GS35F379DA, Other Than Small Business

Partnerships

aws
ATLASSIAN
Azure
cloudera
Google Cloud

IBM
Microsoft
ORACLE
Red Hat
snowflake

Our success is attributed to our unwavering commitment to our customers and our employees, who are invested in their work and take pride and ownership in delivery.

Expertise Across Five Divisions

APPLICATION SERVICES

Product Management
Moser Labs

Software Engineering
Strategy

- Agile Product Development
- Application Modernization
- Enterprise Web Applications

- Human-Centered Design
- Mobile Development
- UX Research and Design

BUSINESS SERVICES

Business Strategy
Emerging Solutions

Learning Services
PMO Portfolio Services

- Business Analysis
- Business Process Management
- Group and Individual Training
- Information Assurance

- GRC - Governance Risk and Compliance
- Security
- Project Management
- Quality Engineering (testing)

DATA & ANALYTICS SERVICES

Analytics
Data

Governance
Strategy

- Power BI, Tableau, Databases SQL, MySQL, Oracle, PostgreSQL, Hadoop
- Data Management As A Service

- Data Integrity and Security
- Enterprise data services
- Honeycomb
- Insights from information

GOVERNMENT SERVICES

PMO & Delivery
Assurance

Security & Compliance

Quality Management

Solutions Architecture

- Federal, State, and Local Contracts
- Diverse network of relationships
- GSA IT70 Contract Holder
- Private Sector Technology Group Member

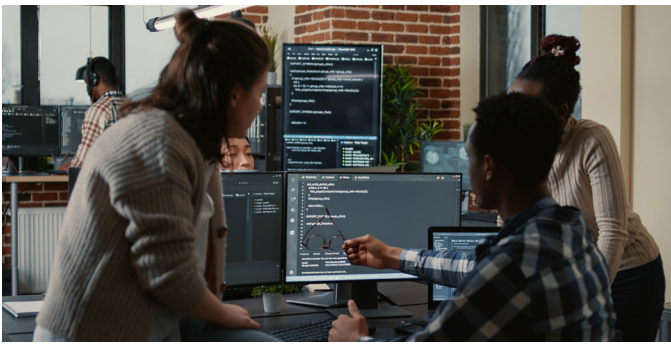### INFRASTRUCTURE SERVICES

Customer Support Center
Managed Services

Professional Services

- DevOps, Automation
- Infrastructure Modernization
- Server OS Management
- Service Desk Operations

- System & Cloud Architects
- System Administration
- System Transformation
- Tier 1, 2, and 3 Helpdesk

Where to Find Us!

Blogs: Guidance from Subject Matter Experts

Get the best information from our experts in our blog covering everything from data and analytics in healthcare, project management, password best practices, and getting your tech ready for back to school.

MOSERIT.COM/BLOG

Social Media: Be in the Know

Don't miss out on our newest blog posts, podcasts, events, and culture updates!

Follow us on Twitter, LinkedIn, Facebook, and Instagram.

@MOSERCONSULTING

ASCII Anything, a Podcast by Moser Consulting

A weekly deep dive into all things tech. Join us every Wednesday to find out who from Moser Consulting's experts we'll be talking to and what they're focused on at the moment.

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